Medical and Mental Health Emergency Response Procedures

The Wesley College medical and mental health emergency procedure provides direction in the event of an emergency for the safety of our students, faculty/staff, and visitors. The response to a medical/mental emergency will depend on the type of injury and circumstances. If you witness such emergency, please follow the steps listed below:

For Medical Emergency

1. Call 9-1-1 and campus security at 302-736-2436

   ➢ Life – threatening medical emergency
     ❖ Chest pain
     ❖ Uncontrolled bleeding
     ❖ Respiratory distress (unable to breath)
     ❖ Head/neck injury
     ❖ Choking

Dial 911 and give:

- Your name and phone number
- Building/campus location
- Provide complete information concerning the nature of the accident or illness and the condition
- **DO NOT** move any injured unless life-threatening circumstances dictate.
- **DO NOT** give the injured or ill person any medications other than their own

2. Call campus security at 302-736-2436 or health services at 302-736-2521 (8:30 – 4:30 M-F)

   ➢ Non-urgent medical emergency
     ❖ Seizure
     ❖ Minor injury
     ❖ Fall without severe injury
STUDENTS WITH A SERIOUS MENTAL HEALTH CRISIS

A crisis is a situation in which an individual's usual style of coping is no longer effective, and the emotional or physiological response begins to escalate.

**Suicidal statements or suicide attempts (Counselor 302-736-2445) after hours (302-632-2232) **

- Homicidal threats, written or verbal, or attempted homicide or assault (Public Safety 302-736-2436).
- Destruction of property or other criminal acts (Area Coordinators).
- Extreme anxiety resulting in panic reactions (daytime call Nurse & Counselor) after hours call Counselor
- Inability to communicate (e.g., garbled or slurred speech, disjointed thoughts) Call 911
- Loss of contact with reality (e.g., seeing or hearing things that aren't there, expressing beliefs or actions at odds with reality) (Area Coordinators) & Counselors
- Highly disruptive behavior (e.g., hostility, aggression, violence) (Public Safety)

EMERGENCY ASSISTANCE AND REFERRAL CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counseling Services</td>
<td>Liz Horsey (302) 736-2445</td>
</tr>
<tr>
<td></td>
<td>c# (302) 632-2232 (only emergencies)</td>
</tr>
<tr>
<td>Nursing Services</td>
<td>Jiggy Patel 302-736-2521</td>
</tr>
<tr>
<td>Public Safety</td>
<td>302-736-2436</td>
</tr>
<tr>
<td>Immediate Emergency</td>
<td>911</td>
</tr>
</tbody>
</table>

Thank you for taking the time and effort to be prepared, while ensuring that Wesley College continues to be a safe place for everyone.

The Wellness Center at Wesley College does not extend medical or mental health services to faculty or staff per Wesley College policy.