

# FAQs for Students

## 1. Who goes to tutoring?

Any student who wants to practice general skills, content skills, or review material for upcoming quizzes or exams. You do not have to be struggling in a subject to attend tutoring; many students who excel at subjects attend tutoring to master skills needed for their classes. However, if you are struggling, come to tutoring as early as possible in the semester. Regularly scheduled tutoring sessions will help you gain confidence and improve your study habits.

## 2. Where is the Tutoring Center?

The Tutoring Center is located in Parker Library, room 107.

## 3. When is the Tutoring Center open?

The Tutoring Center is open during the fall and spring semester during the following hours:

- Monday-Thursday from 8 a.m. to 9 p.m.
- Fridays from 8 a.m. to 4 p.m.
- Sundays from 4:30 to 9.m.

Please note: The Tutoring Center is closed whenever Wesley College is closed, such as holidays and inclement weather.

## 4. How do I schedule an appointment?

You can sign-up for a tutoring session by going to <https://arc.wesley.edu/TracWeb40/Default.html> and logging in with your student ID number and the password you have created for your MyWesley account.

## 5. Do I need an appointment?

You can stop by to see if a walk-in session is available. However, the only way to guarantee a tutoring session is to sign-up for a session online in advance.

## 6. When is the best time to come for a session?

As early in the semester as possible. Make sure to sign-up for sessions in advance to guarantee your time slot. You and the tutor will co-create a study plan to achieve your academic goals.

## 7. How long are tutoring sessions?

You can sign-up for either a 30-minute or 60-minute tutoring session. Students can have two concurrent 30-minute sessions or one 60-minute session with the same tutor for the same subject per day.

## 8. I am having trouble logging in to the TutorTrac system?

Contact the Administrative Assistant for the Department of Student Success and Retention at 302-736-2525, or stop by Parker Library 108. You can also reach out to a graduate assistant in Parker Library 107.

**9. What do I bring to a tutoring session?**

As a student who seeks tutoring, you are responsible for the following items:

- Bring your course materials to the tutoring session, including the syllabus, textbook, notes, and completed assignments.
- Review the material and come prepared with questions.
- Be an active member of your tutoring sessions by asking questions and answering questions the tutor may have about your current challenges.

**10. How will my professor know I attended tutoring?**

After each tutoring session, the tutor will fill out an online session report. This report gets sent to your professor and the Tutoring Coordinator.

**11. How are tutors trained?**

Tutors are trained using guidelines set by the College Reading and Learning Association (CRLA). The training regimen includes in-person and online trainings, complete with hour requirements and evaluations by the Tutoring Coordinator.

**12. I cannot find a tutor for the course I am taking.**

If you cannot find a tutor, see the graduate assistant (GA) in the ASC for assistance. The GA may have you fill out the Tutor Request form. After filling out this form, you may also follow-up with the Tutoring Coordinator.