Emergency Travel Assistance and Identity Theft Protection

When you enroll in Life insurance from Sun Life, you also receive two valuable services.

Emergency Travel Assistance and Identity Theft Protection

We are pleased to offer you two value-added services included with your policy—Emergency Travel Assistance and Identity Theft Protection. Both are available to you with no additional paperwork required.

These services are provided to you by Assist America® and offer important protection both at home and while traveling.

Emergency Travel Assistance

If you have a medical emergency while you are more than 100 miles from home, one call to Assist America’s toll-free number connects you to a staff of medically trained, multi-lingual professionals who can advise you in a medical emergency. If you or a family member needs medical treatment, they can connect you to pre-qualified, English-speaking doctors, and to professionals in hospitals, pharmacies, and dental offices. They can also help if you:

• Lose a prescription
• Need admission to a foreign hospital
• Require legal or interpreter services
• Need emergency medical evacuation

Identity Theft Protection

If you are a victim of identity theft, Assist America’s Identity Theft Protection program can help you restore your financial records, credit reports, and more. A single call can get you step-by-step guidance from an anti-fraud expert who can help you repair the damage caused by an identity thief. For extra protection, you can also register up to ten credit or debit cards for online surveillance to stop identity theft before it happens.

Contact your plan administrator if you would like a brochure with more information and an Assist America ID card. Be sure to remove the card and keep it in a safe place, and remember to carry it with you when you are traveling.

Sun Life is pleased to offer you services that can help you today, along with life insurance protection for tomorrow.